

Course Number & Name ▶ MB 641 – Quality and It's Improvement
Required Text(s) ▶

For required textbooks for this course, please visit our online bookstore at <http://www.shop-edmap.biz/stj/>

Course Objectives ▶

Upon completion of this course, you should be able to do the following:

- Define the concepts and terms associated with quality and continuous improvement
- Identify the practices associated with quality-driven organizations
- Apply the theory of variation for improved practices
- Appropriately use quality improvement tools
- Support team-based continuous improvement efforts



What you can expect from this course (volume of work) ▶

Grading Breakdown ▶

Class Participation	35%
Assignments & Analysis:	65%